

“The Way it works”

The Alaska Club

Youth Waiver Program

Date: February 16

To: General Managers, Operations Managers, Front desk, and Membership dept.

From: VP of Membership development and Personal training

The Alaska Club has updated its Youth Waiver system/program/policies. This TWIW is an update to our previous “VFPnext Digital Guest Register” TWIW. Both can be found on MYTAC.

- MYTAC>membership>TWIW>Digital Guest Register TWIW
- MYTAC>membership>TWIW>Youth waiver program TWIW

Effective immediately youth (Under 18 years of age) will need a new waiver completed prior to accessing The Alaska Club. Parent/Guardian will complete all youth waivers. Waivers can be completed prior to visiting The Alaska Club at www.thealaskaclub.com/youth-waiver or they can be completed in club on our new youth waiver IPADS. These are located at the Front Desk.

Front Desk will be expected to verify that all youth accessing the club have a valid “Youth Waiver.”

Youth waiver verification

- Front desk will welcome guest to the facility. If a guest is under 18, the front desk will politely ask if a new youth waiver has been completed. If the answer is **no**, front desk will politely let underage

guest know that prior to access, they will need a parent or guardian to complete waiver program. If a parent is present, the waiver can be completed on Youth IPAD. If the parent isn't present minor will be denied access until valid waiver is completed by a Parent/Guardian. If the answer is **"yes we have completed waiver."** Front desk will verify via VFP Next. (Please save on favorites)

<https://thealaskaclub.vfpnext.com/dashboard/leads/all?ClubID=1&Account=21581141&Subdomain=thealaskaclub>

- Leads & members.
 - Click on magnifying glass.
 - Type in guests name or parents' email or phone that they used to complete waiver.
 - Find Youth account and verify that a waiver is completed by clicking on waiver tab and view waiver.
 - Confirm that parent name/signatures are in system.
 - Have guest check in as "I'm a returning guest."
 - Welcome them to the facility.

It is important to note that all guests coming into the facility must have a valid photo ID and a completed waiver on file. While we must uphold all policies and procedures it is imperative that we lead all interactions with great service.

Verification example below

Click on magnifying glass.

< Dashboard

26 Results

✓ Select Page ✓ Select **ALL** users   Filters

Legend

Name	Staff
  Baby Boy	 Alaska Waiver

Search by name, phone, or email address.

Find Leads & Members

Individual Search by name, phone or email *(allows search across clubs)*

Baby boy	Phone	Email
Baby Boy (child)	▲ numbers only, no Country Code	Email

Bulk Search

Criteria

Email

Click on Waiver.

[< Back](#)

✓ Activity

📝 Notes

💰 Make Sale

📅 Calendar

👤 Info

📄 Waivers

👥 Connections

Next CRM Tracks

Successfully Completed

Missed or Cancelled

System Cancelled/Paused (status change, rescheduled, or incomplete data)

No tracks have been started.

Verify waiver is completed.

Baby Boy

est Signature and Terms



[Print](#)

Accepted terms and signed on: 2024-02-02 04:26PM EST

RELEASE, WAIVER OF CLAIMS AND INDEMNITY AGREEMENT
(MINOR CHILD)

reby certify that I am the adult parent or guardian of [redacted] ("MinorChild") a minor child under the age of eighteen years, and I
sent to his/her participation in **The Alaska Club's fitness and/or personal training activities (including yoga, swimming, racquetball,
ercise classes, weight training, the use of exercise machines as well as activities delivered through the internet or other electronic
ns),** (collectively, the "**Fitness Activities**") provided by The Alaska Club, Inc. (the "**Company**"). As lawful consideration for being permitted
by the Company to participate in the Fitness Activities and the intangible value that MinorChild will gain by participating in the Fitness

Online Waiver Example (Parent/Guardian must complete all sections. Including completion of the Claims and Indemnity Minor agreement with Child name, Parent signature, Parent Printed Name, Date, Relation to minor, Minor Name, Minor Date of birth.

www.thealaskaclub.com/youth-waiver

Minor Waiver

Please enter the Child's name in the **First Name** and **Last Name** field.

Please enter the Parent/Guardian's **Email** and **Phone number** field.

First Name *

Last Name *

Gender *

Email *

Phone *

Birthday *



Emergency First Name *

Emergency Last Name *

Emergency Phone *

Preferred Location*



Click to review & agree to the [CLAIMS AND INDEMNITY MINOR AGREEMENT Waiver](#).

CLEAR

Signature